

NOTICE

Dear Customers,
We appreciate your
Suggestions / Questions / Complaints / Grievances.
At the outset, you may voice your grievances
to the Branch Manager /Head for immediate attention.
In case your grievances are not redressed to your
satisfaction, you may directly address it to the Nodal Officer,
stationed at our Central Office, at following address, who is
designated to deal with customers' grievances.

Mrs. Sunita Avinash Patil
Nodal Officer – Deputy General Manager,
Dombivli Nagari Sahakari Bank Ltd., Central Office,
Madhukunj, Plot No.52, MIDC Phase –II,
Kalyan Shil Road, Sonar Pada, Dombivli (East) 421204.
Tel. No. 0251-2875112
E-Mail: sunitapatil@dnsb.co.in

It will be our utmost endeavor to redress your
grievances at our end, once we receive your complaint.
However, if unfortunately your grievances could not be
redressed at our end, to your satisfaction, you may feel
free to approach / take recourse to the Banking Ombudsman
at the following address.

Office of the Banking Ombudsman
C/O Reserve Bank of India
Byculla Office Building, 4th Floor,
Opp. Mumbai Central Railway Station,
Byculla, Mumbai – 400 008

	For District of Mumbai, Mumbai Suburban and Thane	For Goa & Maharashtra except the District of Mumbai, Mumbai Suburban and Thane
Telephone No.	022-23022028	022-23001285
Email	cms.bomumbai1@rbi.org.in	cms.bomumbai2@rbi.org.in

By Order.